



# Services for readers with disabilities and medical conditions

## Introduction

---

The University of Western Australia has Library services and facilities to assist readers with disabilities and medical conditions in the effective use of its libraries. The services are provided jointly by the University Student Services and the University Library.

## The UniAccess Card

---

A UniAccess Card is needed to use the special services the Library provides. The card is issued by the Disability Officers who are located in Student Services on the 1st floor of the Guild Village Building.

## UniAccess: UWA's disability Office

---

The University has Disability Officers who can provide assistance to any enrolled student or staff who wishes to disclose a disability or a chronic medical condition. The Disability Officers are:

Deborah Allen (tel: 6488-7864, email: [deborah.allen@admin.uwa.edu.au](mailto:deborah.allen@admin.uwa.edu.au))

Barbara Levit (tel: 6488-3809, email: [Barbara.levit@admin.uwa.edu.au](mailto:Barbara.levit@admin.uwa.edu.au))

Katie Ellis (tel: 6488-1801, email: [Katie.ellis@admin.uwa.edu.au](mailto:Katie.ellis@admin.uwa.edu.au))

Generic email: [uniaccess@uwa.edu.au](mailto:uniaccess@uwa.edu.au)

You can find the UniAccess Disability Officers at Student Services on the 1st floor of the Guild Village Building. Don't hesitate to drop in and find out what types of support can be provided. The Library services listed below are only some of those that are provided to readers with disabilities and medical conditions.

## Library access and tours

---

Access to library buildings, and within the libraries is listed on the Library Web site under library services>library facilities>access to library buildings. Personal tours of the Library to meet individual needs can be arranged through the Disability Officers.

## Disability Support Worker

---

The Disability Support Worker is based in the Resource Room in the southwest corner of the Reid Library Building on the first floor and can help with activities such as collecting books from shelves and photocopying. The Disability Support Worker is available during semester at the following times:

Monday to Friday 10am-2pm

You will need to show your UniAccess Card and complete a request form indicating what assistance is required. Assistance and request forms are available at any of the subject libraries on the main University campus.

Assistance by the Disability Support Worker is available at any of the subject libraries on the main University campus.

## Photocopying

---

The Disability Support Worker can help with photocopying which is half-price for clients with UniAccess Cards.

## Borrowing and Returning Items

---

If you have a UniAccess Card and it is difficult for you to come to the UWA Library we can send items to you. To register for this service contact the Disability Support Worker. Or you can give your UniAccess Card to a friend so they can borrow items on your behalf.

All library clients can renew loans themselves through the Library Web site or by telephone (6488 -1777) for two additional loan periods if they are not overdue or requested by another borrower.

UWA Library books can be returned to any subject library and all libraries have after hours return chutes.

## Library Web site

---

The Library Web site is the gateway to information resources held within the Library and around the world. It is available from computer terminals in all UWA subject libraries, as well as from University departments and laboratories, and home computers with an internet connection. The Library Web site provides access to:

- the Library catalogue
- the catalogues of other libraries
- indexing databases
- electronic texts and journals
- Course Materials Online
- electronic request forms
- "Ask a Librarian" electronic reference service
- information about UWA Library
- information skills training and library tutorials
- the World Wide Web
- examination papers online

## Other WA University Libraries

---

All UWA staff and students have reciprocal borrowing privileges at Curtin University, Edith Cowan University and Murdoch University. To use the specialist services, facilities and equipment at one of the libraries you must have a UniAccess card and a signed letter of introduction from the UniAccess: UWA Disability Officers.

## The Resource Room

---

The Resource Room is a study area in the Reid Library Building located in the southwest corner of the first floor and contains specialised study equipment and ergonomic furniture for your use. Please keep the door closed but unlocked when in use and report any missing equipment immediately to the Disability Officers. At present the Resource Room contains:

- Adjustable desks
- Footrests
- Book stands
- 3 PC's and laser printer
- Computer software
- Jaws software
- ZoomText software
- Kurzweil software
- Magnifier
- Closed circuit TV unit for enlarging text (located in the Business Library)
- Word recognition software (Dragon Naturally Speaking)

- Scanner with speech output
- A rest area with firm but comfy lounges
- Walking frame with basket
- Book trolley
- Lockers

## Library visitors

---

Visitors to the University Library needing information regarding access assistance should contact the Library Inquiry Service 6488-1777, or contact the UniAccess: Disability Officers ([deborah.allen@admin.uwa.edu.au](mailto:deborah.allen@admin.uwa.edu.au)) or ([barbaralevit@admin.uwa.edu.au](mailto:barbaralevit@admin.uwa.edu.au)) at Student Services 6488-3809 or 6488-7864

## Contacts

---

Disability Support Worker:  
email: [dso@library.uwa.edu.au](mailto:dso@library.uwa.edu.au)

Disability Officers:  
Deborah Allen (tel: 6488-7864, email: [deborah.allen@admin.uwa.edu.au](mailto:deborah.allen@admin.uwa.edu.au))  
Barbara Levit (tel: 6488-3809, email: [Barbara.levit@admin.uwa.edu.au](mailto:Barbara.levit@admin.uwa.edu.au))

Disability Liaison Librarians:  
Jenny Wildy (tel:6488 3726), email: [jwildy@library.uwa.edu.au](mailto:jwildy@library.uwa.edu.au)  
Felicity Renner (tel:6488 2327), email: [frenner@library.uwa.edu.au](mailto:frenner@library.uwa.edu.au)