Updating a saved Unifi password on Mac OSX 10.5 and 10.6

Steps in this guide
1. Check which version of Mac OSX your computer uses
2. Remove Unifi from the network list
3. Remove the 802.1X profile
4. Clear Keychain Access
5. Reconnect to Unifi

Step one
Click the Apple symbol in the top left hand corner and select ‘About This Mac’.

This guide is for Macs which say ‘Version 10.5.##’ or ‘Version 10.6.##’.

Step two
Open the Wi-Fi menu. This is located in the upper right corner of the screen. Select ‘Open Network Preferences…’

Select the ‘Turn AirPort Off’ button then select the ‘Advanced…’ button.

The ‘Airport’ tab will be selected. Select ‘Unifi’ from the ‘Preferred Networks’ list and then click the negative button to delete the ‘Unifi’ entry.

More information: www.unifi.uwa.edu.au
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Step three
Select the ‘802.1X’ tab at the top of the page.

Make sure that the ‘User Profiles’ list, in the left hand column, is fully expanded. To expand it, click the triangle to the left of ‘User Profiles’ so that it is pointing downwards. From that list, select ‘WPA: Unifi’.

Click the negative button to remove the entry.

Click the ‘OK’ button. Back on the Network Preferences page, click ‘Apply’ in the bottom right corner.

Step four
Click on Spotlight in the top right hand corner of the screen. Search for, then open, ‘Keychain Access’

Within Keychain Access, search for ‘Unifi’ and right click and delete any passwords that come up.

Close the Keychain Access.

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Step five
Return to Network Preferences. Select the ‘Turn AirPort On’ button. Click on the drop down box next to ‘Network Name’ and select ‘Unifi’.

You will be prompted to put in your username and password then select ‘Join’.
Note: your username is your 8-digit student or staff number, and your password is your Pheme password.

You are done!
After a few seconds you should be notified that the connection was established successfully. You now have Internet access.

Doesn’t work?
Help is available! But before coming for help, please try the following:
- Double-check your student number and Pheme password are correct and your account is not locked out.
- Move around to ensure you are in a location with good wireless reception.

If it still doesn’t work, contact Information Services.

In person: At an inquiry desk in one of the UWA subject libraries
Self-service or email: http://ipoint.uwa.edu.au/app
Telephone numbers at: http://www.is.uwa.edu.au/contact

More information: www.unifi.uwa.edu.au