eduroam on Windows 8

Step one
From the ‘system tray’ in the lower right corner of your screen, click the ‘wireless network icon’ pictured below.

Select this icon to open up a list of available wireless networks in range of the device.

NOTE: If there is no network icon in the system tray, it may be hidden within the ‘less frequently used items’ area, which can be expanded by selecting the ‘up-arrow’, typically on the left-most edge of the system tray.

Step two
From the list of available networks, select ‘eduroam’ and press the ‘Connect’ button that appears after selecting it.

Step three
The connection process will begin and you should be prompted to enter your credentials.

NOTE: Your username is your usual ID @ your home institution’s domain and your password is the one associated with that ID. These credentials may be similar but not identical to your email address. Please confirm these details with your home institution.

For example, a user from UWA would use the following when at another institution:

Username: PersonID@uwa.edu.au

Password: Pheme password

Step four
The following prompt will appear:

Windows can’t verify the server’s identity
If you’re in an area where you’d expect to find this network, it’s probably safe to connect. Otherwise, this might be a different network with the same name.

Show certificate details

More information: www.unifi.uwa.edu.au
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This is normal. Simply press ‘Connect’ to proceed.

You are done!

After a few seconds you should be notified that the connection was established successfully, as pictured below.

You now have Internet access.

Doesn’t work?

Try the following tips:

- Double-check your student number and Pheme password are correct and have not expired
- Move around to ensure you are in a location with good wireless reception

Still doesn’t work? Help is available!
Contact Information Services:

In person: At the information desk in your subject library

Self-service or email: [www.uwa.edu.au/askuwa](http://www.uwa.edu.au/askuwa)

Telephone numbers at: [www.is.uwa.edu.au/contact](http://www.is.uwa.edu.au/contact)

More information: www.unifi.uwa.edu.au